

Standards Committee

July 2022

OMBUDSMAN CASES 1 APRIL – 31 MAY 2022

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DECISION RESULT	
Closed after Initial Enquiries – No Further Action <i>Highways – 1</i> <i>Corporate & Other Services – 2</i> <i>People’s Services – Adults – 1</i>	4
Closed after Initial Enquiries- Out of Jurisdiction <i>Corporate & Other Services – 1</i>	1
Not Upheld: No Maladministration <i>Corporate & Other Services – 1</i>	1
Upheld: Maladministration and Injustice <i>People’s Services – 1 Adults</i>	1

ONGOING COMPLAINTS

<u>REFERENCE</u>	<u>DATE RECEIVED</u>	<u>DEPT/SUBJECT OF COMPLAINT</u>	<u>POSITION</u>	
OMB 18/2021-22	3/2/22	Planning	3/2/22 9/5/22	Complaint received from Ombudsman Ombudsman requested further information
OMB 19/2021-22	14/2/22	People’s Services – Children’s	14/2/22 23/3/22	Complaint received from Ombudsman Response sent to Ombudsman
OMB 22/2021-22	11/3/22	People’s Services - Adults	11/3/22 4/4/22	Complaint received from Ombudsman Response sent to Ombudsman
OMB 24/2021-22	24/3/22	People’s Services - Adults	24/3/22 21/4/22	Complaint received from Ombudsman Response sent to Ombudsman
OMB 02/2022-23	12/4/22	People’s Services – Children’s	12/4/22 26/5/2022	Complaint received from Ombudsman Draft decision received from Ombudsman